

Provider Newsletter - August 2025



Wave 3 CoC & CoC+ Appointment Agenda Program

Wave 3 of the 2025 program is being released and is in the Provider Portal! We are pleased to continue the 2025 Continuity of Care (CoC) Program. This initiative aims to reward primary care providers (PCPs) for proactively coordinating preventive medicine and thoroughly assessing patients to improve health and clinical quality of care. By participating in this program, you can earn up to \$450 per member based on program-specific requirements. Don't forget to check your Held Agenda reports from your QPA/PQL!

Please reach out to your QPA/PQL with any questions.



2025 CoC & CoC+ Provider Portal Training

We are offering a Medicare-focused provider webinar that covers Centene's CoC & CoC+ Programs. Attendees will learn how these programs work, how to access and use the tools in the portal, as well as how to support accurate documentation and care for your patients. All staff are welcome to attend this training!

For more information, [click here](#). Reach out to your QPA/PQL with any questions.



2025 Medicare Peak Performance

We are excited to announce the 2025 Medicare Peak Performance Program! The program runs from 8/1/2025 to 12/31/2025 for any eligible patients. Incentives can be earned in addition to the Medicare P4Q Program! Please reach out to your PQL/QPA for more information.

2025 RxEffect Webinar

Starting in August, we will be offering a monthly webinar for RxEffect! Join us for best practices and deep dive into the RxEffect Tool for Medication Adherence! Sign up at the following links for August and September:

[August 19, 2025 at 12:00pm est](#)

[September 16, 2025 at 12:00pm est](#)



EMR Connectivity

Meridian is participating in a bi-directional data sharing connectivity initiative. Our EMR Payer Platform enhancement is for providers currently participating in EPIC, Healow, Availity, and Athena! Providers can receive Health Plan insights including claims, care gaps, and diagnoses. This can also securely push the appropriate clinical data to the Health Plan to assist in closing Risk Adjustment and HEDIS Care Gaps.

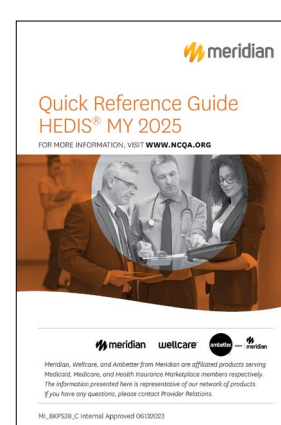
Please reach out to your QPA/PQL for more information.



2025 Quick Reference Guide for HEDIS

Our 2025 Guide for HEDIS measures has arrived! Within this guide, you can navigate through an index of the HEDIS measures that are tracked, find the applicable CPT codes for each measure listed, view information on Administrative Claims, Supplemental Data and Feeds. Be sure to check into the changes for 2025!

For more information, [click here](#).



Meridian Portal Access & Self Service Option

Please make sure you have portal access for all staff members. This is where you will find all of your reporting and gain access to your CoC Appointment Agenda's. If you need assistance with access or have any questions, please reach out to your Quality representative.

For those needing access, please register for the portal(s) using the following links:

- WellCare Portal - <https://provider.wellcare.com/>
- Centene Portal - <https://provider.mimeridian.com>
- AmBetter Portal - <https://provider.ambettermeridian.com>



Self-Service Options

- Terminations
- Updating credentialing files
- Demographic information changes, etc.
- Now available on the Meridian website: <https://www.mimeridian.com/providers/join-our-network.html>

Measure Spotlight

Eye Exam for Patients with Diabetes (EED)

This measure evaluates the percentage members 18-75 years of age with Diabetes (type 1 and type 2) who had a dilated or retinal eye exam.

- Refer your diabetic members to an eye care professional annually to complete a retinal or dilated eye exam or complete in office and send exam to Ophthalmologist or Optometrist for review and sign off
- If patient tests negative for Retinopathy, eye exam can be performed every other year

Tips and Best Practices:

- Conduct outreach to Diabetic population about yearly Dilated Retinal Exams
- Remind patients concerned with costs of Dilated Retinal Exams, that it's a covered medical benefit
- Support scheduling at accessible in-network facility during patient visits and have referrals easily accessible or standing orders
- Reach out to your QPA/PQL about our 2 Retinal Cameras for rentals

